Carelogic Enterprise S2 and Carelogic Enterprise S2.15 Costs and Limitations Certified Health IT-updated
July 2016

Capability	Description of Capability	Costs or Fees *Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course using the capability*	Contractual Limitations *Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter in the implementation or use of the capability -OR- in the connection with the data generated in the course of using the capability*	Technical or Practical Limitations *Limitations of a technical or practical nature that a user may encounter that could prevent or impair the successful implementation, configuration, maintenance, support or use of the capability -OR- prevent or limit the use, exchange or portability of any data generated in the course of using the capability*
A provider does have to sign a **contract** when purchasing Qualifacts Systems' Carelogic Enterprise S2.	The terms for contractual obligation are negotiable and include all third party add ons. Our certified product is comprised of the Carelogic Enterprise S2 core system and a few tightly integrated third party systems that we describe in this Costs and Limitations document.	In order to gain access to Carelogic Enterprise S2, there is a ● One time implementation fee per agency, ● a monthly recurring fee per agency based on the number of named or concurrent users	*No contractual limitations*	*Currently a user can only use the browser Internet Explorer version 10 or 11 and they must use it in the compatibility mode to run Carelogic Enterprise S2.*
Ability to transmit prescriptions electronically to the pharmacy; conduct a drug formulary check; conduct Drug-Drug, Drug – Allergy Checks Criteria: §170.314.b.3 – Electronic prescribing §170.314.a.10 - Drug Formulary Checks §170.314.a.2 - Drug-Drug, Drug-Allergy Checks	Carelogic Enterprise S2 includes a seamless interface with a third party ePrescribing tool named **DrFirst Rcopia**. DrFirst Rcopia allows the user to electronically prescribe and transmit both controlled and non-controlled substances. DrFirst Rcopia includes the additional capability of conducting drug formulary checks at the point of prescribing.	There are three levels of licenses and fees associated with being able to use DrFirst Rcopia for electronic prescribing. Each level includes a onetime implementation fee per user as well as an ongoing monthly fee per user. The three levels of fees apply to providers who write prescriptions only. The levels are called	*No contractual limitations*	*There are no technical or practical limitations.*

	DrFirst Rcopia also conducts a Drug-Drug, Drug-Allergy Check at the point of prescribing.	• EPCS Gold which stands for Electronic Prescribing of Controlled Substances and includes an identity proofing process. • InfinID-which is an identity proofing process for prescribers who do not register through EPCS Gold. • Standard – which is being phased out but current standard users will be grandfathered in. The standard license was for prescribing providers who did not prescribe controlled substances. This will be replaced in the near future with the InfinID level. Access to parts of DrFirst (not prescribing privileges) are available to clinical staff, front desk staff, and provider agents at no cost.		
Ability to provide the patient with Patient Specific Education Resources regarding their medications, lab results, or diagnosis. Criteria: §170.314.a.15 - Patient Education	As part of the capability available in Carelogic Enterprise S2, there is a button labeled "Education" available for lab results, medications, and diagnosis. When the user pushes that button, as long as the required language codes are available, and if there is any information available regarding that specific medication, lab result, or diagnosis from Medline Plus (which Carelogic Enterprise S2 accesses through a seamless interface to **DrFirst**), the education resource and materials will be pulled back and present in a pop up box. That "patient facing	The patient specific education button is only available in Carelogic Enterprise S2 for medications if there is at least one licensed DrFirst user. The patient specific education button is available for lab results and diagnosis without a licensed user of DrFIrst. There are three levels of licenses and fees associated with being able to use DrFirst Rcopia for electronic prescribing.	*No contractual limitations*	*There are no practical or technical limitations.*

| | language" education material can then be printed and handed to the patient or saved and emailed to the patient. | Each level includes a one time implementation fee per user as well as an ongoing monthly fee per user.

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- EPCS Gold which stands for Electronic Prescribing of Controlled Substances and is an identity proofing process.
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| Electronically transmit lab orders to the laboratory and electronically receive lab results back from the laboratory.

Criteria:
§170.314.b.5-
Incorporate Laboratory test and values/results.

§170.314.a.1 – Computerized Provider Order Entry-Labs | Through a seamless integration between Carelogic Enterprise S2 and **Change Healthcare Emdeon Clinician** Exchange Labs, Carelogic Enterprise S2 offers user the option (not required) to electronically transmit lab orders to a laboratory and electronically receive lab results from a laboratory. | There is a monthly fee per user for this access to electronically write and transmit Lab orders and/or electronically receive lab results. | *No contractual limitations* | *No technical or practical limitations* |

Carelogic Enterprise S2 includes the ability to electronically and securely send a summary of a patient's care (CCDA summary of care) to another provider with "secure messaging capability" as well as send a summary of care to the patient's health information portal. CareLogic Enterprise S2 also includes the ability to receive and incorporate a summary of care from an external provider into the EHR. Carelogic Enterprise S2 includes the ability to send and receive secure messages to and from the patient as well as to and from providers with "secure messaging capability". Criteria: §170.314.e.1- View, Download, and Transmit to 3rd Party §170.314.e.3 – Secure Messaging §170.314.b.1.- Transitions of care: – receive, display, and incorporate transition of care/referral summaries. §170.314.b.2- Transitions of care: – create and transmit transition of care/referral summaries.	Carelogic Enterprise S2 includes an External Message Center which is a secure messaging platform within CareLogic Enterprise S2 that enables the HIPAA-compliant transfer of patient health information. In order to provide this secure messaging capability, Carelogic Enterprise S2 has interfaced with a third party Health Information Service Provider (HISP), **MaxMD DIRECT**. A Direct messaging email address is required for sending and receiving external messages, as well as for sending and receiving a summary of care to both providers and patient portals outside the agency.	In order to be able to use the External Message center, each user who wants to send secure messages or transmit and/or receive a Summary of Care must have a MaxMd secure Messaging Address. Qualifacts provides one address at no cost. Any additional addresses are provided at a fee per month per address.	*No contractual limitations*	*Technical limitation- MaxMD is the only HISP Carelogic Enterprise S2 is interfaced with. If a user wanted to use a different HISP, we would have to build an interface and there would be fees associated with that interface.* *There are no practical limitations.*
Carelogic Enterprise S2 includes the ability to securely report required health information data to public entities. Criteria: §170.314.f.2- Transmission to immunization registries §170.314.f.3- Transmission to public health agencies – syndromic surveillance, and specialized registries.	If your agency is required to report specific health data to a public entity such as immunizations to an immunization registry, Qualifacts will be required to build a **custom secure file (HL7)** to transmit the health data from Carelogic Enterprise S2 to the public health entity.	Carelogic Enterprise S2 shall require a one-time cost to establish interfaces for reporting to public health entities.	*No contractual limitations*	*No technical or practical limitations.*
Carelogic Enterprise S2 include the ability to save and store external documents, in each patient's electronic health record, to a document library. Criteria: §170.314.b.1- Transitions of care: – receive, display, and incorporate transition of care/referral summaries §170.314.a.12-	When a user receives an external document such as the CCDA via the external messaging feature or an image result from the patient or via mail, email, or fax (for example), that document can be uploaded to each patient's **document library** for storage and to view as part of the electronic health record.	Qualifacts charges a flat rate per month per agency for the first 50GB of storage and an additional flat rate per month for each additional 50 GB of storage.	*No contractual limitations*	*No technical or practical limitations*

Image results				
Carelogic Enterprise S2 provides an ad hoc report writing tool that can be used to build, modify, and run reports.

Criteria
§170.314.g.2. –Automate Measure Calculation
§170.314.a.14-
Patient Lists and Patient Reminders | User can use our ad hoc reporting tool, called **Pentaho**, to modify the Eligible Professional Meaningful Use Measure report if the workflow used when building the report to collect data differs from the workflow the Eligible Professional uses. The tool can also be used to build other reports such as patient lists for research or patient lists to determine who needs a patient reminder about such things as a flu shot, for example. | Qualifacts charges a per report writer per month fee to have Pentaho report writing capability.

We provide a user console for users who just want to run reports or make simple changes at no cost to the user. | *No contractual limitations* | Practical limitation-If an Eligible Professional wants to change our report, a report writer must know some SQL in order to write ad hoc reports with the Pentaho Report Writer.

No technical limitations. |
| Carelogic Enterprise S2 includes many clinical quality measures in Carelogic S2 for the Eligible Professional to use for attesting for the EHR Incentive Program.

Criteria:
§170.314. c.1.-2- Clinical Quality Measures – capture and export, Clinical Quality measures-import and calculate. | One of the clinical quality measures in Carelogic Enterprise S2 includes a requirement to use a diagnostic tool for depression screening called the PHQ-9. If the Eligible Professional chooses this particular Clinical quality measure, he will need to incorporate the PHQ-9 score into the electronic health record for Clinical Quality Measure capture. The Eligible Professional has the option of manually documenting the PHQ-9 score in the electronic health record or using our integrated Assessment tool called **IMPACT**. | Qualifacts charges a per month per Carelogic Enterprise S2 user fee for the IMPACT assessment tool. | *No contractual limitations* | *No technical or practical limitations* |
| Carelogic Enterprise S2 has an interface (connection) with the Healthvault patient portal that allows us to track when a patient views, downloads, or transmits their summary of care.

Criteria:
170.314.e.1 - View Download Transmit 3rd Party | Carelogic Enterprise S2, through its External Message Center, provides the user a way to share the patient's summary of care (CCDA) with the patient each time and any time new information is available. This process allows the user to send the summary of care to any Direct Message address, however, we currently only have the means to collect the data on how often the patient views, downloads or transmits that clinical summary from the **Healthvault** patient portal. | Qualifacts charges no fee to our users and there is no fee for the patients for this patient portal. | *No contractual limitations* | We offer Healthvault as part of our solution and this criteria requires it. There is a technical limitation that we only have a relationship set up with Healthvault patient portal to gather the data for the view, download, transmit behaviors of the patient. |

				No practical limitations.
The American Psychiatric Association (APA) requires users to gain permission before using the DSM-5 codes as they are proprietary to the APA. Criteria: §170.314.a.8.-Clinical Decision Support §170.314.a.14.- Patient List Creation and Patient Reminders §170.314. a.15- Patient Specific Education Resources §170.314.b.2- Transitions of care: – create and transmit transition of care/referral summaries §170.314.a.5- Problem List §170.314.b.4- Clinical Information Reconciliation §170.314.e.2-Clinical Summary §170.314.f.3.- Transmission to public health agencies-syndromic surveillance §170.314.c.1.-3- Clinical Quality Measures §170.314.b.7- Data Portability	Because we are a Behavioral Health Electronic Health record, our diagnosis functionality includes the capability to assign a patient a DSM-5 diagnosis as well as an ICD-10 diagnosis. A user must have permission to use the **APA** DSM-5 diagnoses and descriptions because the DSM-5 content is proprietary property of the APA.	Qualifacts collects a per DSM-5 user per month fee for permission to use the DSM-5 codes and descriptions. We then pay a fee to the APA for each user of the DSM-5.	*No contractual limitations*	*No technical or practical limitations*
Data Portability is about the ability to create a summary of care for a group of patients in an EHR and batch them up for transport. Criteria: §170.314.b.7- Data Portability	Carelogic includes the ability to create a summary of care for a group of patients in an EHR and batch them up for transport.	Qualifacts does not charge a fee for this service.	*No contractual limitations*	As a practical limitation, the user can only run the batch between the hours of 7pm and 7am central time. The user is prevented from running the batch between 7am and 7pm central time. *No technical limitations.*
Carelogic has the capability to generate a Category 1 file and a Category 3 file for Eligible Professionals. Carelogic also displays the CQM report data in the user interface. Criteria- Test Criteria: 170.314.c.3 – CQM – Electronic Submission	Carelogic has the capability to generate an electronic file for the Eligible Professional's CQM data as well as display the CQM report data in the user interface of Carelogic.	Qualifacts does not charge a fee for this service.	*No contractual limitations*	As a practical limitation, if the Eligible professional has a very large amount of data to be calculated for the CQMs, the Eligible Professional will get

				better report generation performance if report is run outside of peak hours.
The patients of Carelogic Customers use Microsoft Healthvault to VDT their summary of care (C-CDA) for the Patient Electronic Access criteria. 170.314.g.2 Automated Measure Calculation-Patient Electronic Access	Each time a patient goes into their Microsoft Healthvault Patient Portal and views, downloads, or transmits their summary of care(C-CDA), Healthvault documents that event. The data is then sent to Carelogic via an API.	There is no cost associated with this feature for the patient or the Qualifacts customer.	*No contractual limitations.*	As a practical limitation, Qualifacts runs a job, once a night, to pull the VDT data back from Healthvault into Carelogic. The data is not available for the customer's Carelogic VDT report real time.