

Qualifacts' CareLogic Enterprise S3 Costs and Limitations of Certified Health IT

Capability	Description of Capability	Costs or Fees <i>Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course using the capability</i>	Contractual Limitations <i>Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter in the implementation or use of the capability -OR- in the connection with the data generated in the course of using the capability</i>	Technical or Practical Limitations <i>Limitations of a technical or practical nature that a user may encounter that could prevent or impair the successful implementation, configuration, maintenance, support or use of the capability -OR- prevent or limit the use, exchange or portability of any data generated in the course of using the capability</i>
<p>A provider does have to sign a contract when purchasing Qualifacts Systems' CareLogic Enterprise S3.</p>	<p>The terms for contractual obligation are negotiable and include all third party add ons. Our certified product is comprised of the CareLogic Enterprise S3 core system and a few tightly integrated third party systems some of which we describe in this Costs and Limitations document.</p>	<p>In order to gain access to CareLogic Enterprise S3, there's a</p> <ul style="list-style-type: none"> • One time implementation fee per agency, • a monthly recurring fee per agency based on the number of named or concurrent users 	<p><i>No contractual limitations</i></p>	<p><i>Technical limitation-Currently a user has the option of using Internet Explorer version 10 or 11, Safari, or Chrome to run Carelogic Enterprise S3. There are no practical limitations.</i></p>
<p>Ability to transmit prescriptions electronically to the pharmacy; conduct a drug formulary check; conduct Drug-Drug, Drug –Allergy Checks, CPOE-Medications</p> <p>Criteria:</p> <p>§170.315.b.3 – Electronic prescribing</p> <p>§170.315.a.10 - Drug Formulary Checks</p> <p>§170.315.a.4 - Drug-Drug, Drug-Allergy Checks</p>	<p>CareLogic Enterprise S3 includes a seamless interface with a third party ePrescribing tool named DrFirst Rcopia. DrFirst Rcopia allows the provider to electronically prescribe (order) and transmit both controlled and non-controlled substances.</p> <p>DrFirst Rcopia includes the additional capability of conducting drug formulary checks at the point of prescribing.</p>	<p>There are different levels of licenses and fees associated with being able to use DrFirst Rcopia for electronic prescribing.</p> <p>The EPCS level includes a onetime identity proofing (LOA3) fee per user fee as well as an ongoing monthly fee per prescriber.</p>	<p><i>No contractual limitations</i></p>	<p><i>There are no technical or practical limitations.</i></p>

<p>§170.315 a. 1- CPOE Medication</p>	<p>DrFirst Rcopia also conducts a Drug-Drug, Drug-Allergy Check at the point of prescribing.</p> <p>The user also has the option to contract to check the PDMP at the point of prescribing a controlled substance from within DrFirst Rcopia. .</p>	<p>The Standard level also includes a onetime identity proofing fee (LOA2) as well as an ongoing monthly fee per prescriber.</p> <p>PDMP includes a onetime connection fee per agency as well as an ongoing monthly fee per EPCS prescriber.</p>		
<p>Electronically transmit lab orders to the laboratory and electronically receive lab results back from the laboratory.</p> <p>Criteria: §170.315 a. 2 – Computerized Provider Order Entry-Labs</p>	<p>Through a seamless integration between CareLogic Enterprise S3 and Change Healthcare (Emdeon) Clinician Exchange Labs, CareLogic Enterprise S3 offers provider the option (not required) to electronically transmit lab orders to a laboratory and electronically receive lab results from a laboratory.</p>	<p>There is a monthly fee per user for this access to electronically write and transmit Lab orders and/or electronically receive lab results.</p>	<p><i>No contractual limitations</i></p>	<p><i>No technical or practical limitations</i></p>
<p>CareLogic Enterprise S3 includes the ability to send and receive secure messages and to send and receive DIRECT messages</p> <p>Criteria: §170.315.e.1- View, Download, and Transmit to 3rd Party §170.315.e.2 – Secure Messaging</p> <p>§170.315b.1 - Transitions of care §170.315.h.1 - Direct project</p>	<p>CareLogic Enterprise S3 includes an External Message Center which is a secure messaging platform within CareLogic Enterprise S3 that enables the HIPAA-compliant transfer of patient health information. In order to provide this secure messaging capability, CareLogic Enterprise S3 has interfaced with a third party Health Information Service Provider (HISP), MaxMD DIRECT. For a Provider, a Direct messaging email address is required for sending and receiving external messages and/or sending and receiving a summary of care to providers or entities of care outside the agency.</p> <p>Using the Updox portal, the patient and provider can exchange secure messages and CCDAs from Updox to CareLogic through an API.</p> <p>MaxMD is required in order for a patient to send a CCDA or DIRECT message to an external provider from the Updox portal.</p>	<p>In order to be able to use the External Message center, each Provider who wants to send secure messages or transmit and/or receive a Summary of Care must have a MaxMD DIRECT Messaging Address.</p> <p>Qualifacts provides one DIRECT address at no cost to an agency. Any additional addresses are provided at a fee per month per address.</p> <p>For the Updox portal, there is a onetime setup fee per agency plus a per month per user fee for providers to utilize the Updox Patient Portal. There is no fee for the patients to utilize the Updox patient portal.</p>	<p><i>No contractual limitations</i></p>	<p><i>Technical limitation-MaxMD is the only HISP CareLogic Enterprise S3 is interfaced with. If a user wanted to use a different HISP, we would have to build an interface and there would be fees associated with that interface. There are no practical limitations.</i></p>

	CareLogic Enterprise S3 has the means to collect the data on how often the patient views, downloads or transmits that summary of care from the Updax patient portal.			
CareLogic Enterprise S3 includes the ability to securely report required health information data to public entities. Criteria: §170.315.f.1- Transmission to immunization registries	If your agency is required to report immunization data to a public entity immunization registry, Qualifacts includes a secure file (HL7) to download the data from CareLogic S3 and upload the data to the immunization entity.	There is no additional cost for using our standard HL7 file for downloading then uploading the immunization data to the immunization registry. If the user's immunization registry does not use our standard HL7 file, there may be a onetime fee to modify or build a custom file.	<i>No contractual limitations</i>	<i>No technical or practical limitations.</i>
CareLogic Enterprise S3 includes the ability to save and store external documents, within each patient's electronic health record, to a document library. A CCDA can then be parsed and a clinical information reconciliation can be done. Criteria: §170.315.b.1-Transitions of care: §170.315. b.2 Clinical Information Reconciliation	When a provider receives an external document such as the CCDA via the external messaging feature or an image result from the patient via mail, email, or fax (for example), that document can be uploaded to each patient's document library for storage and to view as part of the electronic health record. When a CCDA is received through the external messaging center or uploaded into the EHR, the EHR will parse the data so that the user can reconcile the medications, medication allergies, and problems.	Qualifacts charges a flat rate per month per agency for the first 50GB of storage and an additional flat rate per month for each additional 50 GB of storage.	<i>No contractual limitations</i>	<i>No technical or practical limitations</i>
CareLogic Enterprise S3 provides an ad hoc report writing tool that can be used to build, modify, and run reports. Criteria §170.315.g.2. –Automate Measure Calculation	User can use our ad hoc reporting tool, called Pentaho to run the MACRA MIPS and Promoting Interoperability reports. The tool can also be used to build other reports such as patient lists for research or patient lists to determine who needs a patient reminder about such things as a flu shot, for example.	Qualifacts charges a per report writer per month fee to have Pentaho report writing capability. We provide a Pentaho user console for users at no cost for users who just want to run reports or make simple changes.	<i>No contractual limitations</i>	<i>Practical limitation-If a Provider wants to write or make changes to a report, a report writer must know some SQL in order to write ad hoc reports with the Pentaho Report Writer.</i> <i>No technical limitations.</i>

<p>CareLogic Enterprise S3 includes many clinical quality measures in CareLogic S3 for the provider to use for attesting to the quality payment programs.</p> <p>Criteria: §170.315. c.1.-3- Clinical Quality Measures – capture and export, Clinical Quality measures-import and calculate.</p>	<p>One of the clinical quality measures in CareLogic Enterprise S3 includes a requirement to use a diagnostic tool for depression screening called the PHQ-9. If the provider chooses this particular Clinical quality measure, he will need to incorporate the PHQ-9 score into the electronic health record for Clinical Quality Measure capture. The provider has the option of manually documenting the PHQ-9 score in the electronic health record or using our integrated Assessment tool called IMPACT.</p> <p>CQM report set up requires Qualifacts intervention.</p>	<p>Qualifacts charges a per month per CareLogic Enterprise S3 user fee for the IMPACT assessment tool.</p>	<p><i>No contractual limitations</i></p>	<p><i>Technical limitation- In order to set up the Clinical Quality measures, the user must complete their set up in the Administration module and enter a support ticket. Qualifacts will then move the set up data to a staging environment. Once the data is moved, the user can run the reports without intervention from Qualifacts. No practical limitations.</i></p>
<p>CareLogic Enterprise S3 has an interface (connection) with the Updox patient portal that allows us to track when a patient views, downloads, or transmits (VDT) their summary of care.</p> <p>Criteria: 170.315.e.1 - View Download Transmit 3rd Party 170.315.g.2 Automated Measure Calculation-Patient Electronic Access</p>	<p>CareLogic Enterprise S3, through its External Message Center, provides the provider a way to share the patient’s summary of care (CCDA) with the patient each time new information is available. This process allows the provider to send the summary of care to any patient who has an Updox patient portal account set up. We have the means to collect the data on how often the patient views, downloads or transmits that summary of care from within the Updox patient portal.</p>	<p>Updox patient portal: There is a onetime setup fee per agency plus a per month per user fee for providers to utilize the Updox patient portal. There is no fee for the patients to utilize the Updox patient portal.</p> <p>Qualifacts charges a per report writer per month fee to have Pentaho report writing capability.</p> <p>We provide a Pentaho user console for users who just want to run reports or make simple changes at no cost to the user.</p>	<p><i>No contractual limitations</i></p>	<p><i>As a practical limitation, Qualifacts runs a job once a night to pull the VDT data back from Updox into CareLogic. The data is not available for the customer’s CareLogic automated measure calculation report real time. No technical limitations.</i></p>
<p>The American Psychiatric Association (APA) requires users to gain permission before using the DSM-5 codes as they are proprietary to the APA.</p> <p>Criteria: §170.315.a.9.-Clinical Decision Support §170.315. a.13- Patient Specific Education Resources</p>	<p>Because we are a Behavioral Health Electronic Health record, our diagnosis functionality includes the capability to assign a patient a DSM-5 diagnosis as well as an ICD-10 diagnosis. A user must have permission to use the APA DSM-5 diagnoses and descriptions because the</p>	<p>Qualifacts collects a per DSM-5 user per month fee for permission to use the DSM-5 codes and descriptions. We then pay a fee to the APA for each user of the DSM-5.</p>	<p><i>No contractual limitations</i></p>	<p><i>No technical or practical limitations</i></p>

<p>§170.315.b.1- Transitions of care §170.315.a.6 Problem List §170.315.b.2- Clinical Information Reconciliation §170.315.c.1.-3- Clinical Quality Measures §170.315.b.6- Data Export</p>	<p>DSM-5 content is proprietary property of the APA.</p>			
<p>CareLogic has the capability to generate a Category 1 file and a Category 3 file for providers. CareLogic also displays the CQM report data in the user interface.</p> <p>Criteria- Test Criteria: 170.315.c.1-c3 Clinical Quality Measures</p>	<p>CareLogic has the capability to generate an electronic file for the provider's CQM data as well as display the CQM report data in the user interface of CareLogic.</p>	<p>There is no cost associated with this feature for the Qualifacts customer.</p>	<p><i>No contractual limitations</i></p>	<p><i>As a practical limitation, the user is limited to only be able to run one report at a time for a single provider. No technical limitations.</i></p>
<p>§170.315 d.2 Auditable Events and 170.315 d.3 Audit Report</p>	<p>The provider is able to pull audit data back through the user interface in the form of a report.</p>	<p>There is no cost associated with this feature for the Qualifacts customer.</p>	<p><i>No contractual limitations.</i></p>	<p><i>As a practical limitation, the user can only pull 90 days' worth of audit log data back from the user interface. They must submit a help desk ticket to get more historical data. No technical limitations.</i></p>
<p>§170.315.a.9.-Clinical Decision Support</p>	<p>CareLogic includes an integration with a third party clinical information resource tool called Dynamed Plus that uses info button technology so that it can be leveraged during clinical decision making.</p>	<p>There is a per month per agency fee for access and use of this integrated product, Dynamed Plus</p>	<p><i>No contractual limitations.</i></p>	<p><i>No technical or practical limitations</i></p>
<p>Integration with a third party</p>	<p>CareLogic Enterprise S3 includes middleware called CareLogic Integration Hub that can be used for connecting CareLogic to other systems such as other EHRs, Laboratories, or HIEs.</p>	<p>If a customer requests a custom connection with another system, there is a onetime implementation fee as well as an ongoing monthly recurring fee.</p>	<p><i>No contractual limitations.</i></p>	<p><i>No technical or practical limitations.</i></p>