Qualifacts Credible Cost and Certification Disclosures

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Table of Contents

Disclosure Attestation

Disclaimer: *This Health IT Module is compliant with the ONC Certification Criteria for Health IT and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.*

This Cost and Certification Disclosure is provided to document costs and additional information on the certified Qualifacts Credible platform. This disclosure is posted publicly at https://www.qualifacts.com/onc-documentation/ and on the ONC Certified HealthIT Product List (CHPL).

Credible agrees to notify Drummond Group of any and all future changes to our transparency and disclosure language for this certified product version. Furthermore, Credible understands and agrees that the ONC Health IT Certification Program Final Rule statement gives Drummond Group, as an ONC-ACB, the sole responsibility for ensuring compliance and determining appropriate consequences if EHR technology developers fail to divulge accurate transparency and disclosure information.

Credible, in addition, understands and agrees to provide Drummond Group copies of or give access to any and all websites, marketing materials, communication statements, and other assertions made by Credible regarding the ONC certification status of this product in a reasonable time to ensure the transparency and disclosures information is being accurately disclosed.

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Date of Attestation: January 2, 2025
Authorized Representative Signature: *Hope D. Winkowski*

General Information

Developer Name:	Qualifacts Systems, LLC
Product Name:	Credible Behavioral Health
Version Number:	Version 11
Certified Health IT Product List (CHPL) ID:	ONC CHPL ID: 15.04.04.3124.Care.S3.00.1.181220, CHPL link
ONC-Authorized Certification Body:	Drummond Group | https://www.drummondgroup.com/
Certification Date:	December 30, 2022

Criteria Certified

- 170.315 (a)(1): Computerized Provider Order Entry (CPOE) - Medications
- 170.315 (a)(2): CPOE - Laboratory
- 170.315 (a)(3): CPOE - Diagnostic Imaging
- 170.315 (a)(4): Drug-Drug, Drug-Allergy Interaction Checks for CPOE
- 170.315 (a)(5): Demographics
- 170.315 (a)(12): Family Health History
- 170.315 (a)(14): Implantable Device List
- 170.315 (a)(15): Social, Psychological, and Behavioral Determinants Data
- 170.315 (b)(1): Transitions of Care
- 170.315 (b)(2): Clinical Information Reconciliation and Incorporation
- 170.315 (b)(3): Electronic Prescribing
- 170.315 (b)(10): Electronic Health Information export
- 170.315 (b)(11): Decision Support Interventions

- 170.315 (c)(1): Clinical Quality Measures - Record and Export

- 170.315 (c)(2): Clinical Quality Measures - Import and Calculate

- 170.315 (c)(3): Clinical Quality Measures - Report

- 170.315 (c)(4): Clinical Quality Measures - Filter

- 170.315 (d)(1): Authentication, Access Control, Authorization

- 170.315 (d)(2): Auditable Events and Tamper-Resistance

- 170.315 (d)(3): Audit Report(s)

- 170.315 (d)(4): Amendments

- 170.315 (d)(5): Automatic Access Time-out

- 170.315 (d)(6): Emergency Access

- 170.315 (d)(7): End-User Device Encryption

- 170.315 (d)(8): Integrity

- 170.315 (d)(9): Trusted Connection

- 170.315 (d)(12): Encrypt Authentication Credentials

- 170.315 (d)(13): Multi-Factor Authentication

- 170.315 (e)(1): View, Download, and Transmit to 3rd Party

- 170.315 (e)(3): Patient Health Information Capture

- 170.315 (f)(1): Transmission to Immunization Registries

- 170.315 (f)(2): Transmission to Public Health Agencies - Syndromic Surveillance

- 170.315 (f)(5): Transmission to Public Health Agencies - Electronic Case Reporting

- 170.315 (g)(2): Automated Measure Calculation

- 170.315 (g)(3): Safety-Enhanced Design

- 170.315 (g)(4): Quality Management System

- 170.315 (g)(5): Accessibility-Centered Design

- 170.315 (g)(6): Consolidated CDA Creation Performance

- 170.315 (g)(7): Application Access - Patient Selection

- 170.315 (g)(9): Application Access - All Data Request

- 170.315 (g)(10): Standardized API for Patient and Population Services

- 170.315 (h)(1): Direct Project

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Clinical Quality Measures Certified

Version	Quality Measure	170.315 (c)(1)	170.315 (c)(2)	170.315 (c)(3)	170.315 (c)(4)
v6	CMS2: Preventive Care and Screening: Screening for Depression and Follow-Up Plan	✓	✓	✓	✓
v5	CMS50: Closing the Referral Loop: Receipt of Specialist Report	✓	✓	✓	✓
v5	CMS62: HIV/AIDS: Medical Visit	✓	✓	✓	✓
v6	CMS68: Documentation of Current Medications in the Medical Record	✓	✓	✓	✓
v5	CMS69: Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan	✓	✓	✓	✓
v4	CMS82: Maternal Depression Screening	✓	✓	✓	✓
v5	CMS128: Anti-depressant Medication Management	✓	✓	✓	✓
v6	CMS136: Follow-Up Care for Children Prescribed ADHD Medication (ADD)	✓	✓	✓	✓
v5	CMS137: Initiation and Engagement of Alcohol and Other Drug Dependence Treatment	✓	✓	✓	✓
v5	CMS138: Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	✓	✓	✓	✓
v5	CMS139: Falls: Screening for Future Fall Risk	✓	✓	✓	✓
v5	CMS149: Dementia: Cognitive Assessment	✓	✓	✓	✓
v5	CMS155: Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	✓	✓	✓	✓
v5	CMS156: Use of High-Risk Medications in the Elderly	✓	✓	✓	✓

v5	CMS159: Depression Remission at Twelve Months	✓	✓	✓	✓
v5	CMS160: Depression Utilization of the PHQ-9 Tool	✓	✓	✓	✓
v5	CMS161: Adult Major Depressive Disorder (MDD): Suicide Risk Assessment	✓	✓	✓	✓
v5	CMS165: Controlling High Blood Pressure	✓	✓	✓	✓
v5	CMS169: Bipolar Disorder and Major Depression: Appraisal for alcohol or chemical substance use	✓	✓	✓	✓
v5	CMS177: Child and Adolescent Major Depressive Disorder (MDD): Suicide Risk Assessment	✓	✓	✓	✓

Relied Upon Software

Additional software relied upon to demonstrate compliance: Surescripts Clinical Direct Messaging for § 170.315(e)(1) and § 170.315(h)(1), Dynamic Health IT CQMsolution for § 170.315(c)(1) to (c)(3), Microsoft NTP for § 170.315(e)(1), and Firely (Version 4.11.0-alpha-build-20221018.2) and Duende (Version 6.0.2) for § 170.315(g)(10).

Real World Testing Plans

"Real World Testing is an annual requirement outlined in the ONC 21st Century Cures Act Final Rule for all health IT developers participating in the ONC Health IT Certification Program. The purpose of this Condition and Maintenance of Certification requirement is for Certified Health IT Developers to demonstrate interoperability and functionality of their certified health IT in real world settings and scenarios rather than in a controlled test environment with an ONC-Authorized Testing Lab. Real World Testing verifies that deployed Certified Health IT continues to perform as intended by conducting and measuring observations of interoperability and data exchange. These observations are described in a public and transparent way through Real World Testing plans and reported as Real World Testing results."

https://www.healthit.gov/topic/certification-ehrs/real-world-testing

The published Real World Plans for Qualifacts Credible can be found at https://www.qualifacts.com/onc-certification-and-costs/

Costs of the EHR-Certified Software

We agree to notify Drummond Group of any and all future changes to our transparency and disclosure language for this certified product version.

Capability	Description of Capability	Costs or Fees*
Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability –OR– in connection with the data generated in the course using the capability		
170.315(a)(1) Computerized provider order entry (CPOE) – medications	This functionality enables users to electronically record, change and access Medication orders	One-time implementation fee; monthly fee
170.315(a)(2) Computerized Provider Order Entry (CPOE) - Laboratory	This functionality enables users to record, change, and access Laboratory orders electronically	One-time implementation fee; monthly fee
170.315(a)(3) Computerized Provider Order Entry (CPOE) - Diagnostic Imaging	This functionality enables users to electronically record, change, and access Radiology/imaging orders	One-time implementation fee; monthly fee
170.315(a)(4) Drug-to-Drug, Drug-to- Allergy interaction checks	When adding or prescribing a medication, the system automatically and electronically indicates drug-drug and drug-allergy contraindications to a user based on a patient's medication and medication allergy lists. The system enables administrators to adjust the severity level of interventions provided for drug-drug interaction checks and to provide a limited set of users the ability to adjust severity levels.	One-time implementation fee; monthly fee
170.315(a)(5) Demographics	This functionality enables a user to electronically record, change, and access patient demographic data, including preferred language, sex, race, ethnicity, sexual orientation, gender identity, and date of birth.	One-time implementation fee; monthly fee
170.315(a) (12) Family health history	This functionality enables a user to record, change, and access a patient's family health history in	One-time implementation fee; monthly fee

	accordance with the familial concepts or expressions included in SNOMED standards.	
170.315(a)(14) Implantable Devices	This functionality enables capture of patient implantable device data as history in the chart. The EHR interacts with FDA Web access GUDID to incorporate the device ID and Unique device Identifiers for the implantable device.	One-time implementation fee; monthly fee
170.315(a)(15) Social, Psychological, and Behavioral Determinants Data	This functionality enables a user to electronically record, change, and access clinical data related to Social, Psychological, and Behavioral Determinants of Health.	One-time implementation fee; monthly fee
170.315(b)(1) Transitions of care	This functionality enables a user to electronically create and transmit a transition of care/referral summary in C-CDA format, which includes encounter diagnoses, immunizations, cognitive status, functional status, the reason for referral, and referring or transitioning the provider's name and office contact information. The solution follows C-CDA and Direct standards.	One-time implementation fee; monthly fee
170.315(b)(2) Clinical information reconciliation and incorporation	This functionality enables a user to electronically reconcile problems, medication allergies, and medications listed in an incoming transition of care/referral summary C-CDA format against the patient's existing medication, problem, and medication allergy lists in the EHR.	One-time implementation fee; monthly fee
170.315(b)(3) Electronic prescribing	Provides the ability of designated users to create and send electronic prescriptions	One-time implementation fee; monthly fee

170.315(b)(8) Security Tags – Summary of Care – Receive	This functionality enables the display of security information received in a C-CCDA.	One-time implementation fee; monthly fee
170.315(c)(1-4) Clinical quality measures (CQMs)	Credible uses a fully integrated installation of CQM Solution from Dynamic HealthIT for Clinical Quality Measures (CQM) reporting.	Access to the CQM Solution tool requires licensing and may incur separate fees.
170.315(d)(1) Authentication, access control, authorization	This functionality verifies against a username that a user seeking access to electronic health information is the one claimed and establishes the type of access to electronic health information a user is permitted based upon security roles.	One-time implementation fee; monthly fee
170.315(d)(2) Auditable events and tamper-resistance	This functionality logs and audits user activity while accessing the system and provides a mechanism to ensure the information audited is not tampered with.	One-time implementation fee; monthly fee
170.315(d)(3) Audit report(s)	This functionality enables a user to create an audit report for a specific time period and to sort entries in the audit log.	One-time implementation fee; monthly fee
170.315(d)(4) Amendments	Allows users to record amendments to the clinical record.	One-time implementation fee; monthly fee
170.315(d)(5) Automatic access time-out	This functionality automatically stops user access to health information after a predetermined period of inactivity	One-time implementation fee; monthly fee
170.315(d)(6) Emergency access	This functionality permits an identified set of users to access electronic health information during an emergency.	One-time implementation fee; monthly fee
170.315(d)(7) End-user device encryption	Only Credible Mobile is designed to locally store electronic health information on end-user devices	Access to Credible Mobile is a separate contract item with additional fees.

170.315(d)(8) Integrity	This functionality allows the system to create a message digest using a hashing algorithm with a security strength equal to or greater than SHA-2. to ensure that the content has not been altered.	One-time implementation fee; monthly fee
170.315(d)(9) Trusted connection	Encrypt and integrity protect message contents in accordance with the standards. A hashing algorithm with a security strength equal to or greater than SHA-2 is used	One-time implementation fee; monthly fee
170.315(e)(1) View, download, and transmit	This functionality enables patients to view, download, or transmit their health information in the Credible Client Portal. The data encompasses the Common Clinical Data set and may include other data, including notes and documents. Changes to the client's chart in the Credible EHR are immediately available in the Credible Client Portal.	One-time implementation fee; monthly fee
170.315(e)(3) Patient health information capture	Credible Client Portal enables users to capture health information.	One-time implementation fee; monthly fee
170.315(f)(1) Transmission to immunization registries	This functionality electronically transmits the recorded or changed immunization information to a state registry using the HL7 Immunization Messaging standard. It also includes immunization history and forecasting from the registry	One-time implementation fee; monthly fee
170.315(f)(2) Transmission to public health agencies – syndromic surveillance	This functionally enables the EHR to electronically create syndrome-based public health surveillance information in accordance with the HL7 PHIN standard for Syndromic Surveillance.	One-time implementation fee; monthly fee

170.315(f)(5) Transmission to Public Health Agencies – Electronic Case Reporting	This functionally enables the EHR to electronically create an export of data related to Electronic Case Reporting.	One-time implementation fee; monthly fee. Additional fees may be incurred for customization related to meeting a specific public health agency's requirements.
170.315(g)(2) Automated measure calculation	This functionality enables recording and calculating objective measures.	One-time implementation fee; monthly fee
170.315(g)(3) Safety- enhanced design	Credible Behavioral Health meets the summative usability guidelines for end users.	One-time implementation fee; monthly fee
170.315(g)(6) Consolidated CDA creation performance	This functionality certifies the CDA performance for all CDA documents generated from certified EHR to ONC-prescribed standards.	One-time implementation fee; monthly fee
170.315(g)(7) Application access – patient selection	Provides an API able to receive a request with sufficient information to uniquely identify a patient and return an ID or other token that can be used by an application to subsequently execute requests for that patient's data.	One-time implementation fee; monthly fee
170.315(g)(9) Application access – all data request	Enables connectivity with 3rd party application APIs to request data.	One-time implementation fee; monthly fee
170.315(h)(1) Direct Project	This functionality allows certified EHR to connect with any HIE and demonstrate interoperability using DIRECT protocols.	One-time implementation fee; monthly fee

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