






# Integrated Virtual Care

## Enhance care & outcomes. Expand your reach.

The demand for behavioral health services continues to rise. We understand the need to lower barriers to access by meeting clients where they are. Our leading integrated virtual care solution allows our customers and the people they serve to engage in meaningful interactions—from booking, payments, and messaging to virtual sessions and more—all from within your own branded client portal.

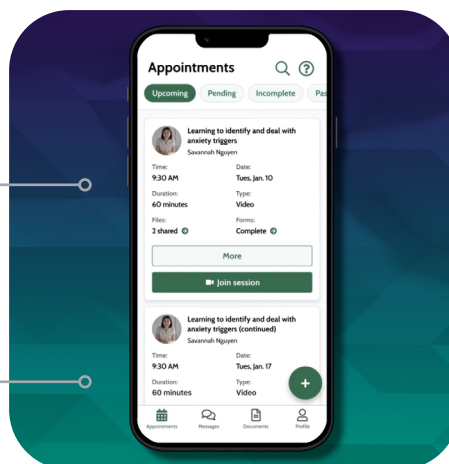
- Simplify virtual care with integrated telehealth and client engagement
- Drive greater access to behavioral health services
- Customize our white-label client portal with your organization's brand
- Seamlessly integrate with Qualifacts EHRs Credible and CareLogic

## Unlock exponential growth by integrating virtual care

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| <p><b>Improve outcomes with centralized data</b></p> <p>Integration with your Qualifacts EHR ensures centralized access to client data including progress notes, treatment plans, appointment information, and completed forms for better care collaboration.</p> | <p><b>Increase access with virtual care options</b></p> <p>Telehealth appointments remove geographical barriers, allowing clients with busy schedules, transportation challenges, or in remote areas to receive care easily, from any device.</p> | <p><b>Encourage client engagement &amp; adherence</b></p> <p>A convenient, easy to use client portal with your brand offers 24/7 access to resources and support materials, promoting self-service and consistent adherence to treatment plans for your clients.</p> |

White-label client portal available on the web and in the app stores.

Self-scheduling, form collection, eSignature, and automation capabilities.





**HIPAA compliant  
instant message  
and video  
capabilities for up  
to 50 individuals.**

### **A fully-integrated virtual care experience, from end to end**

Integrate and connect your Credible or CareLogic EHR platform and other technology through our open API to ensure seamless care coordination and boost interoperability for you and your team. OnCall Virtual Care increases efficiency by allowing your team to do all of this in one place.

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| <p><b>Capture client data with customized forms</b></p> <p>Improve client engagement with customizable forms, form scheduler, and embedded assessments.</p> | <p><b>Set appointments based on real-time availability</b></p> <p>See every appointment and task in one place by integrating the OnCall calendar with your Google or Microsoft calendar.</p> | <p><b>Synchronize data between OnCall and your EHR</b></p> <p>Save significant time on manual entry with data automatically syncing between OnCall and your Qualifacts EHR.</p> |

### **Add AI notes transcription for true efficiency**

Save time, maintain compliance, and improve client interactions with **Qualifacts® iQ**, which automatically generates properly formatted clinical notes (DAP, BIRP, Progress Notes, Treatment Plans) based on session transcripts. Unlike our competitors, this integrated artificial intelligence (AI) technology is designed specifically for behavioral healthcare and uses advanced large language models (LLMs) trained on our industry-leading data sets. Clinical notes are unique and preserve the tone and terminology used in the session.



**REQUEST A DEMO**  
Like what you see?  
We'd love to show you a demo.

**BOOK A DEMO HERE**

*\*Results can and will vary.*